

NOTICE INVITING TENDER ENQUIRY FOR 500 MBPS INTERNET CONNECTIVITY LEASED LINE (1:1 UNCOMPRESSED AND UNSHARED WITH LAST MILE ON FIBRE) FOR CUTN, THIRUVARUR FOR A PERIOD OF ONE YEAR.

(E-PROCUREMENT MODE ONLY)



**Central University of Tamil Nadu
Thiruvavur – 610 005
Tamil Nadu, India**

Online tenders are hereby invited in two Bid system from eligible interested bidders for 500 Mbps Internet connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre) for CUTN, Thiruvavur for a period of one year.

The Tender Document can be downloaded from Central Public Procurement (CPP) Portal <http://eprocure.gov.in/eprocure/app> and bid is to be submitted online only through the same portal up to the last date and time of submission of tender.

Details of Tender:

1	Tender Notification No	CUTN/PUR/2026-27/08
2	Name of the component	500 Mbps Internet connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre) for CUTN, Thiruvavur for a period of one year.
3	EMD Amount	Rs.16,640 /-
4	Date of Online Publication / Download of Tenders	21.09.2026 @ 3.30PM
5	Bid submission start date & time	21.09.2026 @ 3.45PM
6	Bid submission close date & time	12.10.2026 @ 3.00PM
7	Opening of Technical bids	13.10 2026 @ 3.00PM

1. Scope of Work:

- (i) To provide 500 Mbps Internet leased line connectivity on uncompressed, unshared leased line (OFC) (1:1), including minimum 6 public IP on rental basis. This includes installation, commissioning, testing & up keep of the complete link for one-year period. The hardware and software required for the establishment of fully functional leased line will be provided by the bidder. The minimum guaranteed bandwidth taken from the Bidder is 500 Mbps. The ISP should be able to deliver the link using wired last mile connectivity of their own.
- (ii) This includes installation, commissioning, testing & maintenance of the complete link initially for one year from the date of installation, which can be extended on the basis of satisfactory services provided on year to year basis for a period of maximum three years with mutual consent and rates, terms & conditions mutually agreed at the time of extension. The connectivity will be through dedicated Internet leased line with last mile connectivity service.

The ISP would be responsible for the following:

- a) To provide 500 Mbps Internet connectivity (Leased Line), including minimum 6 public IP at CUTN, on yearly rental basis.
- b) Installation, commissioning, configuring of the link and hardware/software (Mux, Modems and Router etc. to make line fully functional at 500 Mbps.).
- c) Maintenance support service (24 hours and 7 days a week)
- d) ISP or authorized person from ISP will be required to sign Service Level Agreement
- e) Either party may terminate the contract after giving three-month notice.
- f) In case of the above parameters going out of specifications, CUTN will be compensated adequately in respect of the extended time for the loss of hours in service. Also, if services are not found satisfactory, CUTN reserves the right to cancel the contract within one-month.
- g) ISP should provide Bandwidth Monitoring Software.
- h) The ISP will have to provide all the required Terminal Equipments/ Accessories for the service

Service Level Agreement:

- a) 500 Mbps Internet bandwidth at all the time.
- b) Packet Losses: Less than 1 % (Average over 1000 ping) at any given point of time to any part of globe.
- c) Latency: Less than 300 ms
- d) Network Availability: More than 99.5 % per quarter.
- e) Reports for performance, monitoring /usage to be submitted by the ISP on weekly or monthly basis or as per requirement of CUTN.
- f) The bidder will provide the facilities to measure the above parameters at CUTN. The facility of measurement / monitoring of above parameters or graphical display will be

provided by the bidder.

Bandwidth Charges:

Bandwidth charges are payable post quarterly after raising the bill by the successful ISP. For this ISP will raise the bills at-least fifteen days in advance before the end of the each quarter.

Warranty:

The Bidder will be responsible for the comprehensive maintenance for the entire warranty period of one year. Warrantee period will start after the acceptance of installation & testing of complete connectivity.

- The Bidder will do preventive maintenance once a quarter for upkeep of the Systems running
- The schedule will have to be adhered to strictly by him
- 99.5% Uptime shall be calculated as $(\text{Total Time} - \text{Down Time}) \times 200 / \text{Total Time}$ on quarterly basis.
- Deduction in payment will be made for downtime in the quarterly bills raised by the ISP.
- The response time for attending the faults will be four hours (maximum) after they are reported to the Bidder. The Bidder will rectify the faults within 24 hours failing which; the Bidder will arrange temporary replacements. The services shall be provided 24 hours & 7 days in a week

Penalty for downtime:

Uptime	Penalty Factor (%)
Upto 99.5%	0
Below 99.5% & upto 98%	1.5
Below 98% & upto 97.5%	1.75
Below 97.5% & upto 95%	2
Below 95% & upto 90%	3
Below 90%	5

Sub Contracting:

The vendor shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required of the vendor under the contract without the prior written consent of the CUTN.

2. ELIGIBILITY CRITERIA:

1) Experience and Past Performance: The bidder should have executed at least one project (implementation of internet bandwidth of capacity 500 Mbps or more) for Govt. /PSU Organizations during the last three (3) financial years i.e. during 2023-24, 2024-25, 2025-26. Vendor should provide satisfactory report certificates with product details as proof with customer contacts email and phone number as per the Annexure - IV.

2) The Bidder should give self-declaration certificate for acceptance of all terms & conditions of tender documents. A duly completed certificate to this effect is to be submitted as per the Annexure-III.

3) The firm should not be in active debarred list by any Central / State Government / Public Undertaking / Institute and no criminal case registered / pending against the firm or its owner / partners anywhere in India. A duly completed certificate to this effect is to be submitted as per Annexure-VII.

4) The Annual Turnover should be at least Rs. 5 Lakhs and be profitable during each of the previous three financial years i.e. during 2022-23, 2023-24 and 2024-25 Audited financial Statements or Financial Statements showing turnover duly signed by a Chartered Accountant are to be submitted as per the Annexure-V.

5) The Internet Service Provider (ISP) should have a valid Category A or ISP license from Department of Telecommunication (DOT), Govt. of India for set up and operate gateways. ISP License from Govt. of India.

6) The firm must have a fully functional Customer Service Center(s) in this region, which is fully operational 24 X 365 days. List of Customer Service Center(s) must be enclosed with technical bid.

7) The ISP should be able to deliver the link using wired last mile connectivity of their own.

3. EARNEST MONEY DEPOSIT:

Earnest Money Deposit (EMD), an amount of Rs.16,640 /- is to be submitted by Demand draft drawn in favour of Central University of Tamil Nadu payable at Thiruvavur. The bids submitted without EMD will be treated as non-responsive and will be rejected. EMD shall bear no interest.

EMD will be returned to the unsuccessful Bidder(s) as per the purchase norms

The EMD shall be forfeited if any Bidder withdraws the offer before finalization of the tender

EMD Exemption:

Micro and Small Enterprises (MSEs): Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME)

for goods produced and services rendered, are exempted from Bid Security. However, they must enclose valid self-attested registration certificate(s) and the tender to this effect. Accordingly, MSEs shall be required to submit valid Udyam Registration Certificate for availing benefit under MSE Procurement Policy. The benefit as above to MSEs shall be available only for Goods produced and services rendered by MSEs. However, traders are excluded from the purview of MSE Procurement Policy.

Startup (s):

Startup(s) as recognized by Department for Promotion of Industry and Internal Trade (DPIIT), Govt. of India, are exempted from Bid Security. However, they have to enclose valid self-attested registration certificate(s) along with the tender to this effect. Eligible MSE and startup bidders who seeks exemption from Bid Security as per clause no. (c) above, if they withdraw or modify their bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, they will be suspended for the period of three years or as decided by the competent authority from being eligible to submit bids for contracts with the entity that invited the bids.

4. TECHNICAL CRITERIA:

Bidders should comply the specification of the tendered item in all respect. The detailed specifications is attached at Annexure-I. The Bidder is to complete the same in all respect and submit accordingly.

5. FINANCIAL BID DETAILS:

Financial bid i.e., BOQ given with tender (in Excel format) to be downloaded first and uploaded after filling all relevant information strictly as per the format failing which the offer is liable for rejection. Kindly quote your offer on for CUTN, Thiruvavur (inclusive of all taxes and charges). Vendor should quote prices in BOQ only, offers indicating rates anywhere else shall be liable for rejection.

6. AVAILABILITY OF TENDER:

The tender document can be downloaded from <http://eprocure.gov.in/eprocure/app> and be submitted only through the same website.

7. COST OF BIDDING

The Bidder shall bear all costs associated with the preparation and submission of its bid and the Purchaser shall in no case be responsible or liable for those costs regardless of the conduct or outcome of the bidding.

8. AMENDMENT OF TENDER DOCUMENT

Central University of Tamil Nadu may issue amendment/corrigendum to tender documents before due date of submission of bid. Any amendment/corrigendum to the tender document if any, issued by Central University of Tamil Nadu will be posted on CPP Portal. For the bidders, submitting bids on downloaded tender document, it is 'bidders' responsibility to check for any amendment/corrigendum on the website of Central University of Tamil Nadu or check for the same CPP Portal before submitting their duly completed bid.

9. LANGUAGE OF BID

The bid prepared by the Bidder and all correspondence and documents related to the tender exchanged by the Bidder and the Purchaser shall be in English and the Contract shall be construed and interpreted in accordance with that language.

If any of the brochures, leaflets or communication is prepared in any language other than English, a translation of such document, correspondence or communication shall also be provided at the cost and risk of the bidder. The translation so provided shall prevail in matters of interpretation. The bidder, with respect to such documents, correspondence, and communications, shall bear the costs and risks of such translation.

10. FORMAT AND SIGNING OF BID

The bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons authorized. All pages of the bid shall be numbered and except for unamendable printed literature, shall be initialled by the person or persons signing the bid.

11. BID VALIDITY PERIOD

The bid will remain valid for 180 days from the date of opening as prescribed by CUTN. A bid valid for a shorter period shall be rejected, being non-responsive.

12. INSTRUCTION TO BIDDER

- a) Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link "Online Bidder Enrolment" on the CPP Portal. The registration is completely free of charge.
- b) Possession of a valid Class II/III DSC in the form of smart card / e-token is a prerequisite for registration and participating in the bid submission activities. DSCs can be obtained from the authorised certifying agencies recognized by CCA India (e.g. Sify/ TCS/ nCode/ eMudhra etc).
- c) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

- d) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
- e) The Bidders are required to log in to the site through the secured log-in by entering their respective user ID / password and the password of the DSC.
- f) The CPP portal also has user manuals with detailed guidelines on enrolment and participation in the online bidding process. The user manuals can be downloaded for reference.

13. TENDER CLARIFICATION

- a) In case the bidders require any clarification regarding the tender documents, they are requested to contact our office via Email ID: purchase@cutn.ac.in on or before due date.
- b) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk

14. ONLINE BID SUBMISSION PROCEDURE

- a) **Technical Bid:** The file should be saved in a PDF version numbered sequentially and should comprise of the following items:

Duly Completed Scanned PDF copy of, PAN, GST, Firm Registration certificate and Annexure-I to VIII with relevant supporting documents Only the relevant documents as per the tender clauses are to be uploaded along with duly completed checklist as per the annexure-IX. Uploading of other than the required documents may liable for rejection of the bid.

- b) **Financial Bid:** A standard BOQ format has been provided in excel format. Bidders are required to download the BOQ excel file and fill their financial offer on the same BOQ format. After filling the same, submit it online in excel format, without changing the financial template format.

Note: If the bid is incomplete and / or non-responsive it will be rejected during technical evaluation. The bidder may not be approached for clarifications during the technical evaluation. So, the bidders are requested to ensure that they provide all necessary details in the submitted bids.

15. BID OPENING

Technical Bids will be opened on 13.10.2026.

Financial Bids of the eligible bidders will be opened on a later date. The date and time for opening of Financial Bids will be announced later.

Bids should be summarily rejected, if tender is submitted other than through online or original tender fee/Bid security declaration are not submitted within stipulated date / time.

16. BID EVALUATION

Based on results of the technical evaluation Central University of Tamil Nadu evaluates the Commercial Bid of those Bidders who gets qualify in the technical evaluation. The Commercial Bid with the lowest price will be the highest evaluated bid.

17. PURCHASE PREFERENCE

I) Micro and Small Enterprises (MSEs):

Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference.

Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017

II) Preference to Make in India

Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate regarding the percentage of the local content failing which no purchase preference shall be granted.

18. BID PRICES

Price quoted for the Goods must include all costs associated with packing, transportation, insurance, all duties and levies, delivery of goods, loading and unloading on DOOR DELIVERY basis to the university at Neelakudi Campus, Thiruvavur 610005 including its installation, commissioning, integration and validation. Prices quoted by the Bidder shall be firm during the validity of the bid.

19. PAYMENT TERMS

- a. No advance payment will be made in any case. Bills in Duplicate should be sent and the payment shall be released generally within 30 days, only after it is

ensured that the items / quality of the items supplied are to the entire satisfaction of this University and completed the entire work within the stipulated delivery schedule. If any item is found defective, or not of the desired quality etc., the same should be replaced by the firm(s) immediately for which no extra payment shall be made.

- b. 100% payment would be released after delivery as certified by the user department and satisfaction of the University.
- c. The bidder should submit Mandate Form for e-payment through EAT module as per the format given in the bid document at **Annexure – X**.

20. LIQUIDATED DAMAGES

In case of delay in Supply by the stipulated date, Central University of Tamil Nadu reserves the right of imposing penalty @0.5% per week or part thereof on the value of the undelivered items subject to maximum 10% of the cost of undelivered items.

21. DELIVERY SCHEDULE

Successful bidder should execute the order successfully materials shall be supplied within 04 Weeks at Central University of Tamil from the date of approval of Purchase order. In case of any damage/Broken/Expired items found, the item(s) should be replaced within 15 days at CUTN. The bidder has to make own arrangement for unloading and positioning of items at the desired location of Central University of Tamil Nadu, Thiruvavur. The bidders is reasonable for the delivery at desired locations floor wise.

22. CONTACTING THE PURCHASER

- i. From the time of bid opening to the time of Contract award, if any Bidder wishes to contact the Purchaser on any matter related to the bid, it shall do so in writing.
- ii. If a Bidder tries to directly influence the Purchaser or otherwise interfere in the bid evaluation process and the Contract award decision, his bid shall be rejected.

23. AWARD CRITERIA

- i. Purchaser will award the Contract to the Bidder whose bid has been determined to be substantially responsive and the Lowest Quote Evaluated Bid.
- ii. **The University reserves the right to buy different items/quantity from different bidders considering price of individual/group of goods or any other factors as decided by the committee.**
- iii. If the execution of the job is not upto the standard, suitable deductions will be made or the entire order will be rejected, as the case may be, at the cost of firm risk.

24. PURCHASER'S RIGHT TO ACCEPT/REJECT/MODIFY BIDS

- i. The Purchaser reserves the right to accept or reject any bid or to annul the bidding process and reject all bids at any time prior to Contract award, without thereby incurring any liability to the Bidders.
- ii. The Purchaser reserves the right to negotiate with the Bidder having the Lowest Evaluated Bid.

25. AWARD OF PURCHASE ORDER

- i. Prior to the expiration of the period of bid validity, the Purchaser will issue the Letter of Intent / Purchase Order to the successful Bidder in writing.
- ii. The Purchase Order will constitute the foundation of the Contract.
- iii. Upon the successful Bidder's furnishing of the copy of the Purchase Order duly signed on each page.

26. CONTRACT AGREEMENT

- i. Within seven (7) days of receipt of the Purchase Order (PO) the successful Bidder shall sign with date on each page of Purchase Order and return it to the Purchaser.
- ii. Copy of Purchase Order duly signed and dated by the successful Bidder on each page shall constitute the Contract Agreement

27. CONTRACT DOCUMENTS

All documents forming part of the Contract (and all parts of these documents) are intended to be correlative, complementary and mutually explanatory. The Contract shall be read as a whole.

The order of precedence of the Contract documents will be as follows:

- a) Contract Agreement
- b) All other Forms
- c) Goods and their Requirements
- d) Supplier's Bid
- e) Tender Document

28. CONFIDENTIALITY

To maintain strict confidentiality regarding all non-public information exchanged under this Agreement, including but not limited to commercial terms, network architecture, IP address assignments, topology, usage metrics, and data payloads transmitted over the Internet Leased Line ("Confidential Information"). The Service Provider explicitly agrees that it shall not monitor, inspect, capture, mirror, store, or analyze any data or traffic passing through the Leased Line except as strictly necessary for basic packet routing and line maintenance, or as required by mandatory law. The Service Provider shall restrict access to Confidential Information solely to authorized personnel with a need to know who are bound by equivalent non-disclosure

obligations, shall implement industry-standard administrative, physical, and technical safeguards to prevent unauthorized access or disclosure, and shall notify the Customer within twenty-four (24) hours of discovering any actual or suspected breach affecting the circuit. This confidentiality obligation shall survive the expiration or termination of this Agreement

29. AMENDMENT TO CONTRACT:

No amendment or other variation of the Contract shall be effective unless it is in writing, is dated, expressly refers to the Contract and is signed by a duly authorized representative of each party to the Contract.

30. SUPPLIER'S RESPONSIBILITIES

- a) The Supplier's obligations involve:
- b) Supply of Goods/items given in Tender Document.
- c) Development of test methods & applications.
- d) The Supplier shall comply with all laws in force in India. The laws will include all national, provincial, municipal or other laws that affect the performance of the Contract and are binding upon the Supplier. The Supplier shall indemnify and hold harmless, the Purchaser from and against any and all liabilities, damages, claims, fines, penalties and expenses of whatever nature arising or resulting from the violation of such laws by the Supplier.

31. TIME FOR SUPPLY

The Supplier shall provide 500Mbps ILL Services within the period specified in the tender document i.e. has to be delivered within 04 Weeks from the date of approval of Purchase order.

32. TAXES AND DUTIES

The Supplier should ensure payment of all taxes, duties, levies and charges assessed by all municipal, state or national government authorities, in connection with the Goods and Services supplied under the Contract.

33. EXTENSION OF TIME LIMITS FOR SUPPLY & MAKING OPERATIONAL THE EQUIPMENT

The time limit for supply of services shall be extended if the Supplier is delayed or impeded in the performance of any of its obligations under the Contract by reason of any of the following:

- (a) Any occurrence of Force Majeure;
- (b) Any other matter specifically mentioned in the Contract;

By such period as shall be fair and reasonable in all the circumstances and as shall fairly reflect the delay or impediment sustained by the Supplier.

34. INSURANCE:

Where necessary, the services supplied under the contract, shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the contract. If considered necessary, insurance may cover “all risks” including war risks and strike clauses. The amount to be covered under insurance should be sufficient to take care of the overall expenditure to be incurred by the procuring entity for receiving the goods at the destination.

35. RISK PURCHASE CLAUSE:

In event of failure of supply of the item/ goods within the stipulated delivery schedule, the purchaser has all the right to purchase the item/ goods from the other source on the risk of the supplier under risk purchase clause.

36. TERMINATION FOR DEFAULT :

The purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, terminate the contract in whole or part:

- i. If the supplier fails to deliver any or all of the Goods/services within the periods specified in the order, or within any extension thereof granted by the Purchase; or
- ii. If the supplier fails to perform any other obligations under the contract.

If the supplier, in the judgment of the purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the contract. For the purpose of this clause:

- a) “**Corrupt practice**” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

“**Fraudulent Practice**” means a misrepresentation of facts in order to influence a procurement processor the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non- competitive levels and to deprive the borrower of the benefits of free and open competition;. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner, as it deems appropriate, Goods or Services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar Goods or Services. However, the supplier shall continue the performance of the contract to the extent not terminated.

37. COMPLIANCE CERTIFICATE: certificate must be provided indicating conformity to the technical specifications.

38. TERMINATION FOR INSOLVENCY

- i. The Central University of Tamil Nadu may at any time terminate the Contract by giving a written notice to the awarding firm, without compensation to the firm, if the firm becomes bankrupt or otherwise insolvent as declared by the competent Court, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the department.
- ii. Central University of Tamil Nadu and/or the firm are entitled to withdraw/cancel the rate contract by serving one-month notice on each other. However, once a purchase order is placed on the supplier for supply of a definite quantity in terms of the rate contract during the validity of the rate contract, that purchase order becomes a valid and binding contract.
- iii. The courts of Thiruvavarur alone will have the jurisdiction to try any matter, dispute or reference between the parties arising out of this purchase. It is specifically agreed that no court outside and other than Thiruvavarur Court shall have jurisdiction in the matter.

39. FORCE MAJEURE

- i. Should any force majeure circumstances arise, each of the contracting parties be excused for the non-fulfilment or for the delayed fulfilment of any of its contractual obligations, if the affected party within 15 days of its occurrence informs in a written form the other party.
- ii. Force Majeure shall mean fire, flood, natural disaster or other acts such as war, turmoil, sabotage, explosions, epidemics, quarantine restriction, strikes, and lockouts i.e., beyond the control of either part.

40. ARBITRATION

All disputes of any kind arising out in connection with the executing the order shall be referred by either party (CENTRAL UNIVERSITY OF TAMIL NADU or the bidder) after issuance of 30 days' notice in writing to the other party clearly mentioning the nature of dispute to a single arbitrator acceptable to both the parties. The venue for arbitration shall be CENTRAL UNIVERSITY OF TAMIL NADU, India. The jurisdiction of the courts shall be Thiruvavarur, Tamil Nadu, India.

41. OTHER TERMS AND CONDITIONS

- i) Conditional tenders will not be considered in any case
- ii) In case of doubt in services, the expenditure on testing of services will be borne by the tenderer.

Technical Specifications - Annexure – I

Technical specification and requirements for 500 Mbps Internet connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre) for CUTN, Thiruvavarur for a period of one year.

S.No.	Technical Specification for Internet Leased Line Connection
1	To provide 500 Mbps Internet leased line connectivity on uncompressed, unshared leased line (OFC) (1:1), including minimum 6 public IP on rental basis. This includes installation, commissioning, testing & up keep of the complete link for one-year period. The connectivity will be through dedicated Internet service. The hardware and software required for the establishment of fully functional leased line will be provided by the bidder. The minimum guaranteed bandwidth taken from the Bidder is 500 Mbps. The ISP should be able to deliver the link using wired last mile connectivity of their own.
2	The ISP would be responsible for the following: a) To provide 500 Mbps Internet connectivity (Leased Line), including minimum 6 public IP at CUTN, on yearly rental basis. b) Installation, commissioning, configuring of the link and hardware/software (Mux, Modems and Router etc. to make line fully functional at 500 Mbps.). c) Maintenance support service (24 hours and 7 days a week) d) ISP or authorized person from ISP will be required to sign Service Level Agreement e) Either party may terminate the contract after giving three-month notice. f) In case of the above parameters going out of specifications, CUTN will be compensated adequately in respect of the extended time for the loss of hours in service. Also, if services are not found satisfactory, CUTN reserves the right to cancel the contract within one-month. g) ISP should provide Bandwidth Monitoring Software. h) The ISP will have to provide all the required Terminal Equipments/ Accessories for the service
3	Service Level Agreement: a) 500 Mbps Internet bandwidth at all the time. b) Packet Losses: Less than 1 % (Average over 1000 ping) at any given point of time to any part of globe. c) Latency: Less than 300 ms d) Network Availability: More than 99.5 % per quarter. e) Reports for performance, monitoring /usage to be submitted by the ISP on weekly or monthly basis or as per requirement of CUTN.

	f) The bidder will provide the facilities to measure the above parameters at CUTN. The facility of measurement / monitoring of above parameters or graphical display will be provided by the bidder.
4	Warranty: The Bidder will be responsible for the comprehensive maintenance for the entire warranty period of one year. Warrantee period will start after the acceptance of installation & testing of complete connectivity. - The Bidder will do preventive maintenance once a quarter for upkeep of the Systems running - The schedule will have to be adhered to strictly by him - 99.5% Uptime shall be calculated as $(\text{Total Time} - \text{Down Time}) \times 200 / \text{Total Time}$ on quarterly basis. - Deduction in payment will be made for downtime in the quarterly bills raised by the ISP. - The response time for attending the faults will be four hours (maximum) after they are reported to the Bidder. The Bidder will rectify the faults within 24 hours failing which; the Bidder will arrange temporary replacements. The services shall be provided 24 hours & 7 days in a week

Date:

Signature of the authorized representative of the bidder

Technical Compliance - Annexure – II

Technical specification and requirements for 500 Mbps Internet connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre) for CUTN, Thiruvavarur for a period of one year.

S.No.	Technical Specification for Internet Leased Line Connection	Complied (Yes/No)
1	To provide 500 Mbps Internet leased line connectivity on uncompressed, unshared leased line (OFC) (1:1), including minimum 6 public IP on rental basis. This includes installation, commissioning, testing & up keep of the complete link for one-year period. The connectivity will be through dedicated Internet service. The hardware and software required for the establishment of fully functional leased line will be provided by the bidder. The minimum guaranteed bandwidth taken from the Bidder is 500 Mbps. The ISP should be able to deliver the link using wired last mile connectivity of their own.	
2	The ISP would be responsible for the following: i) To provide 500 Mbps Internet connectivity (Leased Line), including minimum 6 public IP at CUTN, on yearly rental basis. j) Installation, commissioning, configuring of the link and hardware/software (Mux, Modems and Router etc. to make line fully functional at 500 Mbps.). k) Maintenance support service (24 hours and 7 days a week) l) ISP or authorized person from ISP will be required to sign Service Level Agreement m) Either party may terminate the contract after giving three-month notice. n) In case of the above parameters going out of specifications, CUTN will be compensated adequately in respect of the extended time for the loss of hours in service. Also, if services are not found satisfactory, CUTN reserves the right to cancel the contract within one-month. o) ISP should provide Bandwidth Monitoring Software. p) The ISP will have to provide all the required Terminal Equipments/ Accessories for the service	
3	Service Level Agreement: g) 500 Mbps Internet bandwidth at all the time.	

	h) Packet Losses: Less than 1 % (Average over 1000 ping) at any given point of time to any part of globe. i) Latency: Less than 300 ms j) Network Availability: More than 99.5 % per quarter. k) Reports for performance, monitoring /usage to be submitted by the ISP on weekly or monthly basis or as per requirement of CUTN. l) The bidder will provide the facilities to measure the above parameters at CUTN. The facility of measurement / monitoring of above parameters or graphical display will be provided by the bidder.	
4	Warranty: The Bidder will be responsible for the comprehensive maintenance for the entire warranty period of one year. Warrantee period will start after the acceptance of installation & testing of complete connectivity. - The Bidder will do preventive maintenance once a quarter for upkeep of the Systems running - The schedule will have to be adhered to strictly by him - 99.5% Uptime shall be calculated as (Total Time – Down Time) X 200/Total Time on quarterly basis. - Deduction in payment will be made for downtime in the quarterly bills raised by the ISP. - The response time for attending the faults will be four hours (maximum) after they are reported to the Bidder. The Bidder will rectify the faults within 24 hours failing which; the Bidder will arrange temporary replacements. The services shall be provided 24 hours & 7 days in a week	

Date:

Signature of the authorized representative of the bidder

UNDERTAKING

To
The Registrar,
Central University of Tamil Nadu,
Thiruvavur -61005
Tamil Nadu.

Tender No. CUTN/PUR/2026-27/08 for 500 Mbps Internet connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre) for CUTN, Thiruvavur for a period of one year.

Sir,

I /we hereby submit our bid for for 500 Mbps Internet connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre) for CUTN, Thiruvavur for a period of one year.

I / We hereby reconfirm and declare that I / We have carefully read, understood & comply with the above referred tender document including instructions, terms & conditions, scope of work, schedule of quantities and all the contents stated therein. I / We also confirm that the rates quoted by me / us are inclusive of all taxes, duties etc., applicable as on date.

1. I /we have gone through all terms and conditions of the tender document before submitting the same.

Date :

Authorized Signatory Sign & Seal

Place :

Name:

Designation:

Contact No.:

ANNEXURE – IV

a) Experience:

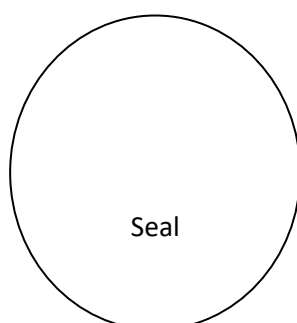
Year	Name of the Item with Specification (Technical specification brochure to be attached)	Purchase Order No. & Date (Copy of the Orders to be attached)	Date of successfully completion of SITC of ordered Item (copy of report from client to be attached)	Contact Details of Client

b) Past Performance:

Year	Purchase Order No. & Date (Copy of the Orders to be attached)	Quantity	Date of successfully completion of SITC of ordered Item (copy of report from client to be attached)	Whether supplied item(s) is in successful operation for at least one year (Certificate from client to be attached)	Contact Details of Client [email and phone no]

Date :
Signatory

Place :



Authorized

Name:

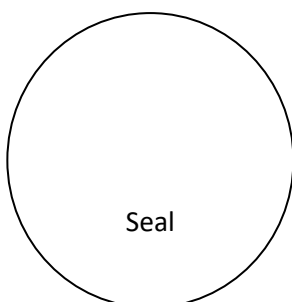
Designation:

Contact No.:

Annexure-V**Annual Turnover and Profit Details**

Evaluation Criteria				Remark	Specific page no. where the proof of documents are enclosed
Bidder's Annual Turnover and Profit for last three financial years	Financial Year	Turnover in Rs.	Annual Profit in Rs.	-	
	2024-25			Supporting Documents are to be attached along with the Annexure-III [i.e. Audited financial Statements or Financial Statements showing turnover duly signed by a Chartered Accountant are to be submitted]	
	2023-24				
	2022-23				

Date:



Place:

Authorized Signatory:

Name:

Designation:

Contact No.:

COMPANY DETAILS

Name of the bidder		
Date of Incorporation / Registration details		
PAN Number		
GST Registration Number		
Bidder's Bidding Capacity for the tendered items (As a Manufacturer/ Trader/ dealer / channel partner / system integrator, etc.)		
Bank Details	Account Number	
	IFS Code	
	Bank Name	
	Branch Name	
Registered Office Address		
Order to be placed with the complete address.		
Authorized Signatory Details (Company/Firm Authorization by the competent authority, to be attached)	Name	
	Designation	
	Email	
	Phone	
Details of Contact other than Authorized Signatory	Name	
	Designation	
	Email	
	Phone	

Date:

Place:

Signature and Seal of the Tenderer:

Name in Block Letter:

Designation:

Contact no.

CERTIFICATE
(To be provided on letter head of the firm)

I hereby certify that the above firm is not in the active debarred list by Ministry of Education nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India.

I also certify that the above information is true and correct in every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm may be blacklisted.

Date:

Place:

Authorized Signatory

Name:

Designation:

Contact No :

Annexure-VIII

Format for Self-Declaration under preference to make in India order

In line with Government Public Procurement Order No. P-45021/2/2017-BE-II date. 15.06.2017 & P-45021/2/2017-PP (BE-II) dated: 04 June 2020. We hereby certify that we M/s. _____ (supplier name) are **Class-I & Class-II/Non local suppliers (Please specify clearly)** supplier meeting the requirement of local content more than 20% as defined in above orders for the material against GeM Bid No. _____ dated: _____.

Details of location at which local value addition will be made as follows: (Complete address to be mentioned)

Percentage of Local Content: _____

(As per the OM of Department of Promotion for Industry and Internal Trade No. P-45021/102/2019-BE-II-Part(1) dated: 04.03.2021. The bidders can't claim themselves as Class-I local suppliers/Class-II local suppliers by claiming the services such as transportation, insurance, installation, commissioning, training and after sales service support like AMC/CMC etc. as local value addition)

We also understand, false declarations will be in breach of the Code of Integrity under rule 175 (1) (i) (h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.

Seal and signature of Supplier

Date :

Place :

PRICE REASONABILITY CUM FALL CLAUSE CERTIFICATE

(ON THE LETTER HEAD OF THE COMPANY)

It is certified that the rate quoted against the CUTN (Central University of Tamil Nadu) tender numberdated _____for the supply of, is not more than the rates charged to any other Institutions, for similar supplies made by our firm, during past 1 year. If at any stage, it has been found that the quoted rate to CUTN is higher than the rates charged to other Institutions, then in such a situation / condition, CUTN shall have the right to take legal action against us, for recovery of excess rates.

Yours faithfully,

Authorized signatory of Bidder with Seal

Name.....

Designation.....

ANNEXURE-X

MANDATE FORM FOR PAYMENT THROUGH EAT MODULE IN PFMS

DETAILS OF ACCOUNT HOLDER:

Name of the Vendor/Beneficiary	
Name of the Bank	
Account Number	
IFSC Code	
PAN Number	
GST Number (if applicable)	
Address (Including City, Pin code etc.)	
Mobile No./email id	

hereby declare that the particulars given above are correct and complete.

DATE:

SIGNATURE WITH SEAL

(Annexure – XI)

CHECK LIST FOR BIDDERS TO BE SUBMITTED IN DULY FILLED AND SIGNED

Sl. No.	Name of the Document	Submitted (Yes/No)	Page No. of the attached Document
1.	Tender acceptance letter - Annexure-III		
2.	Non-Blacklisting undertaking - Annexure-VII		
3.	Experience Criteria: The bidder should have executed at least one project (implementation of internet bandwidth of capacity 500 Mbps or more) for Govt. /PSU Organizations during the last three (3) financial years Annexure-IV		
4.	The Annual Turnover should be at least Rs. 5 Lakhs and be profitable during each of the previous three financial years i.e. 2022-23, 2023-24, 2024-25. Audited financial Statements or Financial Statements showing turnover duly signed by a Chartered Accountant are to be submitted [as per Annexure-V].		
5.	The bidder should be a <u>Class-I/Class-II</u> in line with the Public Procurement (Preference to Make in India) Order 2017 No. P-45021/2/2017-PP (BE-II) dated 04 Jun 2020. A Self-Declaration Certificate regarding “ <u>Class-I/Class-II</u> ” for the item to be submitted. [as per Annexure-VIII]		
6.	Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder registered with the competent authority. The concerned bidder(s) are required to attach the relevant valid Registration Certificate along with the bid for consideration. (if applicable)		
7.	Purchase Preference: (if applicable) Micro and Small Enterprises (MSEs):		
8.	Purchase Preference: Make in India (if applicable)		
9.	Company details [Annexure-VI]		
10.	Technical Compliance Statement: Annexure- I & II		
11.	EMD Details: DD No. Date: Valid Registration Certificate (if exempted):		
12.	Price Reasonability Cum Fall Clause Certificate Annexure- IX		

13.	The Internet Service Provider (ISP) should have a valid Category A or ISP License from Govt. of India (Attach a copy of license).		
14.	The bidder should have executed at least one project (implementation of internet bandwidth of capacity 500 Mbps or more) for Govt. /PSU Organizations during the last three (3) financial years		
15.	The agency must have a fully functional Customer Service Center(s) in this region, which is fully operational 24 X 365 days. List of Customer Service Center(s) must be enclosed with technical bid.		
16.	The bidder should not have been debarred or blacklisted by any Central / State Government or any State Government Department(s).		
17.	The ISP should be able to deliver the link using wired last mile connectivity of their own.		

Note:

- 1) **Submission of tender without the above-mentioned documents will lead to rejection/disqualification of the tender.**
- 2) **It is mandatory for the bidder to assign page numbers to the tender documents and the same has to be mentioned in the above checklist.**

Signature of the bidder
with stamp